

Annual Drinking Water Quality Report for 2024
Village of Hancock
85 East Front St., Hancock, NY 13783
(Public Water Supply ID# NY 1200266)

INTRODUCTION

To comply with State regulations, The Village of Hancock will be annually issuing a report describing the quality of your drinking water. The purpose of this report is to raise your understanding of drinking water and awareness of the need to protect our drinking water sources. This report provides an overview of last year's water quality. Included are details about where your water comes from, what it contains, and how it compares to State standards.

If you have any questions about this report or concerning your drinking water, please contact Michael Dufton, Water Operator at 607-637-3654 or 85 East Front St., Hancock, NY 13783. We want you to be informed about your drinking water. If you want to learn more, please attend any of our regularly scheduled village board meetings. The meetings are held the 2nd Monday of each month at 7:00 pm. at the Village Clerk's Office, 85 East Front Street, Hancock, NY.

WHERE DOES OUR WATER COME FROM?

In general, the sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and can pick up substances resulting from the presence of animals or from human activities. Contaminants that may be present in source water include: microbial contaminants; inorganic contaminants; pesticides and herbicides; organic chemical contaminants; and radioactive contaminants. In order to ensure that tap water is safe to drink, the State and the EPA prescribe regulations which limit the amount of certain contaminants in water provided by public water systems. The State Health Department's and the FDA's regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Our water system serves 974 people through approximately 475 service connections. Our water source consists of two wells located within the Village. The water is treated with chlorine for disinfection and zinc ortho-phosphate for sequestering purposes prior to distribution.

The NYS DOH has completed a source water assessment for this system, based on available information. Possible and actual threats to the drinking water sources were evaluated. The state source water assessment includes a susceptibility rating based on the risk posed by each potential source of contamination and how easily contaminants can move through the subsurface to the wells.

The susceptibility rating in an estimate of the potential for contamination of the source water, it does not mean that the water delivered to consumers is, or will become contaminated. While nitrates (and other inorganic contaminants) may have been detected in our water, it should be noted that all drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants from natural sources. The presence of contaminants does not necessarily indicate that the water poses a health risk. The nitrate levels in our sources are not considered high in comparison with other sources in this area. See section "Are there contaminants in our drinking water?" for a list of the contaminants that have been detected.

As mentioned before, our water is derived from two drilled wells. The source water assessment has rated these wells as having a high susceptibility to microbials. This rating is due primarily to the close proximity of low intensity residential activities and septic systems within the assessment area. In addition, the wells draw from an unconfined aquifer of unknown hydraulic conductivity. While the source water assessment rates our well (s) as being susceptible to microbials, please note that our water is disinfected to ensure that the finished water delivered into your home meets New York State's drinking water standards for microbial contamination. A copy of the assessment, including a map of the assessment area, can be viewed at the Village Clerk's office upon request.

FACTS AND FIGURES

Our water system serves 974 people through approximately 475 service connections. The total water produced in 2024 was 89 million gallons. The daily average of water treated and pumped into the distribution system was 250,000 gallons per day. Our highest single day was 500,000 gallons. The amount of water delivered to customers was 24 million gallons. This leaves an unaccounted total of 64 million gallons. This water was used to flush mains, fight fires and leakage, accounts for the remaining 64 million gallons (71% of the total amount produced). In 2024, water customers were charged \$232 per 52,000 gallons of water and the annual average water charge per user was \$232.

ARE THERE CONTAMINANTS IN OUR DRINKING WATER? +

As the State regulations require, we routinely test your drinking water for numerous contaminants. These contaminants include: total coliform, inorganic compounds, nitrate, nitrite, lead and copper, volatile organic compounds and disinfection byproducts. The table presented below depicts which compounds were detected in your drinking water. The State allows us to test from some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, are more than one year old.

It should be noted that all drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (800-426-4791) or the Health Department at Oneonta District Office at 607-432-3911.

Table of Detected Contaminants

Contaminant	Violation Yes/No	Date of Sample	Level Detected (Avg/Max) (Range)	Unit Measurement	MCLG	Regulatory Limit (MCL, TT or AL)	Likely Source of Contamination
Copper ¹	NO	9/27/23	90 th % 0.62 (Range: 0.0833-0.751)	Mg/l	1.3	1.3	Corrosion of household plumbing systems; Erosion of natural deposits; leaching from wood preservatives.
Lead ²	NO	9/27/23	90 th % 2.7 (Range: ND-2.9)	Ug/l	0	15	Corrosion of household plumbing systems and service lines connecting building to water mains; erosion of natural deposits.
Total Trihalomethanes (TTHMs – chloroform, bromodichloromethane dibromochloromethane And bromoform)	NO	9/25/24	2.9	Ug/l	N/A	80	By-product of drinking water chlorination needed to kill harmful organisms. TTHMs are formed when source water contains large amounts of organic matter.
Haloacetic Acids (mono-, di-, and trichloroacetic acid, and mono- And di- bromoacetic acid)	NO	9/25/24	1.4	Ug/l	N/A	60	By-product of drinking water disinfection needed to kill harmful organisms.
Beryllium	NO	12/7/23	4	Ug/l		4	Discharge from metal refineries and coal-burning factories; Discharge from electrical, aerospace, and defense industries.
Nitrate	NO	12/7/23	019310,391	Mg/l	10	10	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
Total Coliform Bacteria	NO	9/5/25	Present	NA	0	TT=2 or more positive samples after April 1, 2016	Naturally present in the environment

1 - The level presented represents the 90th percentile of the 10 sites tested. A percentile is a value on a scale of 100 that indicates the percent of a distribution that is equal to or below it. The 90th percentile is equal to or greater than 90% of the copper values detected at your water system. In this case, 10 samples were collected at your water system and the 90th percentile value was the second highest result (0.62 mg/l). The action level for copper was not exceeded at any of the sites tested

2 - The level presented represents the 90th percentile of the 10 samples collected. The action level for lead was not exceeded at any of the 10 sites tested.

Definitions:

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Nephelometric Turbidity Unit (NTU): A measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

Milligrams per liter (mg/l): Corresponds to one part of liquid in one million parts of liquid (parts per million - ppm).

Picocuries per liter (pCi/L): A measure of the radioactivity in water.

Micrograms per liter (ug/l): Corresponds to one part of liquid in one billion parts of liquid (parts per billion - ppb).

NaNograms per liter (ng/l): Corresponds to one part of liquid to one trillion parts of liquid (parts per trillion - ppt).

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contamination.

WHAT DOES THIS INFORMATION MEAN?

As you can see by the table, our system had no violations. We have learned through our testing that some contaminants have been detected; however, these contaminants were detected below New York State requirements. We are using an ortho-phosphate, a corrosion inhibitor to further reduce the lead and copper levels in future sampling results.

Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. The Village of Hancock is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact the Village of Hancock Michael Dufton, Water Operator at 607-637-3654. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/safewater/lead>.

IS OUR WATER SYSTEM MEETING OTHER RULES THAT GOVERN OPERATIONS?

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. During 2024, we did not complete all monitoring or testing for nitrate, lead and copper, radiological, and PFOA/PFOS/1,4-Dioxane from Well #2, and therefore cannot be sure of the quality of your drinking water during that time.

INFORMATION ON LEAD SERVICE LINE INVENTORY

A Lead Service Line (LSL) is defined as any portion of pipe that is made of lead which connects the water main to the building inlet. An LSL may be owned by the water system, owned by the property owner, or both. The inventory includes both potable and non-potable SLs within a system. In accordance with the federal Lead and Copper Rule Revisions (LCRR) our system has prepared a lead service line inventory and have made it publicly accessible: at the Village Hall, 85 E Front St., Hancock, NY and/or visiting our website at: https://villageofhancockny.com/20250529_073737.pdf

DO I NEED TO TAKE SPECIAL PRECAUTIONS?

Although our drinking water met or exceeded state and federal regulations, some people may be more vulnerable to disease causing microorganisms or pathogens in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice from their health care provider about their drinking water. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium, Giardia and other microbial pathogens are available from the Safe Drinking Water Hotline 800-426-4791 the Health Department - Oneonta District Office at 607-432-3911.

WHY SAVE WATER AND HOW TO AVOID WASTING IT?

Although our system has an adequate amount of water to meet present and future demands, there are a number of reasons why it is important to conserve water:

- ♦ Saving water saves energy and some of the costs associated with both of these necessities of life;
 - ♦ Saving water reduces the cost of energy required to pump water and the need to construct costly new wells, pumping systems and water towers; and
 - ♦ Saving water lessens the strain on the water system during a dry spell or drought, helping to avoid severe water use restrictions so that essential fire fighting needs are met.
- You can play a role in conserving water by becoming conscious of the amount of water your household is using, and by looking for ways to use less whenever you can. It is not hard to conserve water. Conservation tips include:
- ♦ Automatic dishwashers use 15 gallons for every cycle, regardless of how many dishes are loaded. So get a run for your money and load it to capacity.
 - ♦ Turn off the tap when brushing your teeth.
 - ♦ Check every faucet in your home for leaks. Just a slow drip can waste 15 to 20 gallons a day. Fix it up and you can save almost 6,000 gallons per year.
 - ♦ Check your toilets for leaks by putting a few drops of food coloring in the tank, watch for a few minutes to see if the color shows up in the bowl. It is not uncommon to lose up to 100 gallons a day from one of these otherwise invisible toilet leaks. Fix it and you save more than 30,000 gallons a year.

CLOSING

Thank you for allowing us to continue to provide your family with quality drinking water this year. In order to maintain a safe and dependable water supply we sometimes need to make improvements that will benefit all of our customers. The costs of these improvements may be reflected in the rate structure. Rate adjustments may be necessary in order to address these improvements. We ask that all our customers help us protect our water sources, which are the heart of our community. Please call our office if you have questions.